

Dialogue Syllabus

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Instructor Information

Instructor

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Email

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Location & Days/Hours

Atlanta, GA Area - 2.5 Days

General Information

Description

The process of dialogue teaches a person how to set aside their underlying assumption about a topic or issue with the intention of learning what others think and why they think the way they do. Dialogue is the process used to listen deeply and to ask questions without bias that move the conversation with people to critical thinking and learning level. Argumentation and taking positions are not part of the process, nor is it necessary to agree. Essentially, learning what other think and the logic behind their views should help participants understand the differences between your thinking and the multiple points of views that exist.

Expectations and Goals

1. Each person will master how to participate in a dialogue session and how to move other people into a productive conversation.
2. Participants will learn the rules of engagement to facilitate a dialogue session.
3. One of the most effective aspects of a productive conversation is the style of inquiry utilized to create a deep listening and learning safe zone that fosters a critical thinking dialogue session.
4. Participants will learn the difference between dialogue, fierce conversations, and difficult conversations and how each can be productive.

Course Materials

Required Materials/Actions

- Bring a laptop with Microsoft Office Suite and access to Google Chrome.
- Pad and Pen for note taking.
- Be prepared to share a story about the best conversation you have ever had and feeling that you were really being listened to and you were able to learn something significant from the conversation.

Suggested Text

- **Dialogue:** The Art of Thinking Together, Currency, Author: William Isaacs
- **Change Your Questions Change Your Life:** 7 powerful tools for life and work, Berrett-Koehler Publishers, Inc., Author: Marilee G. Adams, Ph.D.
- **Fierce Conversations:** Achieving Success at Work & in Life, One Conversation at a Time, Viking, Author: Susan Scott



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Aligning Organizations to Produce Mutually Beneficial Results

- **Difficult Conversations:** How To Discuss What Matters Most, Penguin Books, Authors: Douglas Stone, Bruce Patton, & Sheila Heen