

Critical Decision-Making Syllabus

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Instructor Information

Instructor

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Email

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Location & Days/Hours

Atlanta, GA Area - 2.5 Days

General Information

Description

As participants become effective with Critical Thinking which supports a healthy ability to diagnose issues, ideas, and possible solutions the need to shift to a Critical Thinking Decision-Making process is next. It is important to understand how individuals, groups, and organizations make poor choices and what role biases, patterns, framing decision options regarding risk or opportunity affect the decisions made.

Expectations and Goals

1. Participants learn what it takes to gather the appropriate information for decision making.
2. One area of focus is, “deciding on how to decide” to improve high stakes decision making.
3. Critical Decision-Making won’t gain traction if there is an entitlement culture and learning how to drive to an accountability culture is a primary outcome of this program.
4. Participants will learn how rationalizing limits to knowledge (dumbing down the organization) can harm the organization's ability to make a critical decision at the event level of everyday work.

Course Materials

Required Materials

- Bring a laptop with Microsoft Office Suite and access to Google Chrome.
- Pad and Pen for note taking.
- Be prepared to share examples of limiting capability within your organization.

Suggested Text

- **The Art of Critical Decision Making (Part 2):** A Series of Lectures, by The Teaching Company, Author: Michael A. Roberto
- **Critical Thinking:** Proven Strategies to Improve Decision Making Skills, Increase Intuition and Think Smarter, Copyrighted Material, Authors: Simon Bradley & Nicole Price
- **Reasons and Rationalizations:** The Limits to Organizational Knowledge, Oxford University Press, Author: Chris Argyris
- **Ownership Thinking:** How to End Entitlement and Create a Culture of Accountability, Purpose, and Profit, McGraw Hill, Author: Brad Hams